

## HipHipHub Service Fees

To help HipHipHub run smoothly and to cover the cost of services such as technology, payment processing and customer support, we charge fees to both customers and suppliers when a purchase is confirmed. Below you will find information on the fees we currently charge.

### **1. Customer Service Fee**

HipHipHub will apply a 5% service fee to the total amount of a customer's basket. For example, if your basket total is 100CHF, we will add a 5CHF Customer Service Fee to your basket. The customer will be responsible for paying this service fee.

### **2. Supplier Commission Fee**

HipHipHub only charges suppliers when a sale is generated and confirmed. The Supplier Commission Fee is set at 20%\*. Therefore, for example, if a supplier sells a cake for 100CHF, 20CHF will go to HipHipHub and 80CHF will be paid out to the supplier. \*Nonprofit organizations may be eligible for a reduced commission fee rate.

### **3. Supplier Joining Fee**

At HipHipHub, we're committed to only showcasing the best suppliers. As such, to demonstrate they are dedicated to their craft and serious about providing amazing service, we ask that new Suppliers pay a 500CHF joining fee to be listed at HipHipHub. HipHipHub reserves the right to waive the collection of the Joining Fee at its sole discretion. For a limited period this fee will be waived for the Suppliers joining the platform during our initial launch.

### **4. VAT Charges**

Depending on the laws of the jurisdiction involved, VAT may be charged on top of the above fees at the applicable rate.

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