



Community Guidelines

Maintaining HipHipHub as a healthy platform requires Suppliers to showcase their products, services and/or location to enable buyers to plan their events and interact with other platform users in a cordial and professional manner. We rely on you to follow these guidelines to ensure the safety and well-being of all HipHipHub users, including yourself, when posting content, communicating with other users, using the site, and making or accepting payments. These guidelines are a non-exhaustive list intended to give assurance to all our users.

We take violations of these Community Guidelines seriously and may suspend or terminate an Account for ongoing or serious violations. We may also moderate, remove, or edit any content that violates these Community Guidelines or if we believe it adversely affects the integrity of HipHipHub or other users, and may add and remove elements of these Community Guidelines over time by posting an updated version to our website.

These Community Guidelines are part of and use words and phrases defined in the HipHipHub Term & Conditions Agreements. If you have any questions about these Community Guidelines or if you believe that a user has violated these Community Guidelines, please contact us.

You must agree to these Community Guidelines, as part of the HipHipHub Term & Conditions Agreements, to use the Platform and Services. Please read them carefully and only use the Platform or Services if you agree to abide by them.

Everyone must:

- Communicate with other users honestly. People trust Listings, comments, and your communication with them. It's important that you are clear and honest when you post. You may not use our platform to deceive or mislead people, post false or inaccurate statements, or misrepresent who you are or your affiliations.
- Transact honestly. Users may only use the Platform to transact as provided for legitimate purchases. Use of the Platform to conduct payment or other transactions offline, or attempting to transact when you know or believe the payment or payout is invalid, may result in suspension or termination of your Account.
- Respect other people's information: You are only allowed to use the Content provided through the Platform as intended. You may not use or misuse Content from the Platform, images, or descriptions outside of the Platform. You may not harvest, scrape, or collect other information about our other users, such as names, phone numbers, physical addresses, email addresses or any other Content that is not publicly displayed in search results pages prior to a Purchase confirmation.

- Use the Platform as Intended. The Platform is meant for Suppliers to list their offers and for buyers to purchase them. You are not allowed to use the Platform to promote products or services other than your agreed listed items. You may not send unwanted messages or spam, promote use of a HipHipHub competitor, or use the Platform to communicate with users with no intention of listing or purchasing on the Platform. You may not barter for locations, services or goods in lieu of payment unless previously authorized by HipHipHub.
- Be responsive. Sellers should be available to answer any questions related to your listings and reply promptly.

No one may:

- Discriminate against other users. Discrimination against any other users based on their race, sex, gender, ethnicity, national origin, sexual orientation, disability, or any other legally protected class is illegal and strictly prohibited on the Platform. If we believe that you have refused to transact with another user based on any of these, we may suspend or terminate your account immediately.
- Encourage or endorse illegal or dangerous behaviour. You may not post Content that endorses or promotes illegal or harmful activities, including obscene content or encouraging activity that may lead to other user's harm.
- Harm, intimidate, or threaten Users. You are prohibited from doing anything that may harm or intimidate users, or interfere with their use or operation of the Platform. This includes threatening or harassing other users; posting undeserved or disproportionate reviews, or reviews that do not reflect your experience; attempting to extort other users for discounts or favourable reviews; or threatening legal action.
- Share personal or dispute information. For your protection, you may not share personal or sensitive information about yourself. This includes your home address, phone number, payment information, or other sensitive information that could lead to fraud or identity theft. This may be a safety risk to you and others. You may also not post any details about an ongoing dispute between you and another user.
- Harm, intimidate, harass, or threaten HipHipHub or our brand. Anyone threatening HipHipHub or our employees will be removed from the Platform and reported to law enforcement. You may not engage in behaviour on the Platform or use HipHipHub marks or logos in a manner that violates the HipHipHub Terms and Conditions Agreements or harms, dilutes, or misuses our brand.
- Share interactions with HipHipHub representatives, or to share verbatim extracts of such conversations (i.e., emails, DMs or messages, live chats etc.). Remember, most messages between you and HipHipHub are considered private correspondence and we ask that you respect this confidentiality.



- Misrepresent themselves. No one should provide a false name, phone number, address, listing description, or event description. You shall not create a duplicate account after being suspended, or create an account if you're under the age of 18.

Direct Messages

Buyers can communicate directly with sellers using the built-in messaging system. By using these direct messages, you agree to all of the above policies. If you receive an inappropriate message, follow contact us to report it.